

Addendum to the agreement on remote access to the DATEV workplace environment, Access to VK3A data and production environment

1 Framework conditions for remote access to VK3A data and production environment

1.1 The Contractor is entitled to access targets/tools provided by DATEV for the provision of the contractual service (software development, support and maintenance):

- Tools for remote maintenance of the Customer systems (support purposes), such as remote support online
- DATEV systems for real data processing
- Production environments

1.2 Only the Contractor's employees named by DATEV are authorized to access remotely.

2 Regulations on the security and organization of remote access

2.1 General regulations

2.1.1 Remote access to the targets/tools agreed in Section 1.1 is limited to the respective duration of the service periods agreed in the underlying service contracts.

2.1.2 In this context, the parties agree on the principle of economy of remote access (need-to-know) to personal data of DATEV customers: remote access shall only be used if it is necessary for the provision of the contractual service. This applies in particular to access to customer systems in the context of remote maintenance.

2.2 Special provision exclusively for access to the production environment without VK3A data

The Contractor may establish the connection to the production environment without VK3A data (Section 1.1) independently without prior notice to DATEV.

2.3 Special provisions exclusively for access to VK3A Data:

2.3.1 The Contractor shall always access and control the BK network PC system of its DATEV contact using the dual control principle. The connection is established in such a way that the DATEV employee receives a generated session number by telephone from the supporter and enters this on his PC system. He then grants a corresponding release by clicking the mouse on his computer.

2.3.2 Remote access is generally only established in the view; file transfer (e.g. data, software components or patches) between the access clients and the destinations listed in section 1.1 is not possible. Only remote control via keyboard and mouse and transfer of screen content is possible. The creation and extraction of screenshots is not permitted.